Appendix

Please do not place your name on this questionnaire.

1. Overall, do you believe that therapy delivered via the Internet is a good way for individuals to get help with their problems?

   1  2  3  4  5  6  7
   Not at all            Very much so

2. Please provide a brief explanation for your response:

3. Do you believe that a healthy relationship can be established with a therapist over the Internet?

   1  2  3  4  5  6  7
   Not at all            Very much so

4. Using the scale below, please rate how important each item would be in considering whether you would use online therapy:

   1  2  3  4  5  6  7
   Not at all            Very much so

   _____ 1. Cost per session
   _____ 2. Whether a discount was available for purchasing several sessions in advance of using them (for example, getting six sessions but only paying for five)
   _____ 3. Knowing your therapist’s professional credentials
   _____ 4. Knowing your therapist’s name
   _____ 5. Confidentiality
   _____ 6. Internet security (to prevent hackers from obtaining your personal information)
   _____ 7. Speed in which the therapist responds to your email message(s)
   _____ 8. Location (i.e., country, state, town, etc) of your therapist
   _____ 9. Gender of your therapist
   _____10. Knowing that others are satisfied with the online therapist’s service

5. List 5 things that you recall from the web page you examined:

   1.
   2.
Appendix

Please do not place your name on this questionnaire.
For each question in this section, please circle the number that best matches your response.

Questions 1-3: Regarding the web page that you examined,
if faced with a personal problem in the future, how likely are you to use the online therapist that
you read about?

1  2  3  4  5  6  7
Not at all
Very much so

how likely are you to recommend this online therapist to a friend in need of help?

1  2  3  4  5  6  7
Not at all
Very much so

how likely are you to recommend this online therapist to a family member in need of help?

1  2  3  4  5  6  7
Not at all
Very much so

For questions 4 – 6: In general,
if faced with a personal problem in the future, how likely are you to use online therapy?

1  2  3  4  5  6  7
Not at all
Very much so

how likely are you to recommend online therapy to a friend in need of help?

1  2  3  4  5  6  7
Not at all
Very much so
how likely are you to recommend online therapy to a family member in need of help?

1 2 3 4 5 6 7
Not at all

Very much so
Appendix

ID # ________

Demographic Form

Please DO NOT place your name on this or any other forms/questionnaires during this experiment.

Please answer the following questions by filling in the information or circling the appropriate answer.

1. Age: _______
2. Gender: Male Female (circle one)
3. Ethnicity: Caucasian African American Asian (circle one)
   Latino Native American Other
4. Class rank: (circle one) Freshman Sophomore Junior Senior
5. What is your academic major of study? ______________________
6. How long have you been using the Internet?
   a. less than 1 month
   b. 1-3 months
   c. 3 – 12 months
   d. 1-3 years
   e. more than 3 years
7. How much time do you spend using the Internet?
   a. 1 hour a week or less
   b. 1-5 hours a week
   c. 5-10 hours a week
   d. 10-20 hours a week
   e. 20 hours a week or more
8. Where are you most often when you access the Internet?
   a. at work
   b. at school
   c. at home
   d. other ______
9. What kind of computer do you use to access the Internet?
   a. I use a private stand-alone computer, and I am the only one who ever uses it
b. I use a private stand-alone computer, and more than one person uses it

c. I use a computer on a network

d. I use a terminal or workstation shared by many (library, cyber-café, school, etc)