

REGISTRATION

Work, Stress, and Health 2011

Work and Well-Being in an Economic Context

May 19-22, 2011

Preconference Workshops on May 19, 2011

**DoubleTree Hotel
at the Entrance to Universal Orlando**

Sponsored by:

American Psychological Association

National Institute for Occupational Safety and Health

Society for Occupational Health Psychology

Advance Registration Deadline: APRIL 10, 2011

Online Registration: <http://www.apa.org/wsh>

The American Psychological Association (APA), the National Institute for Occupational Safety and Health (NIOSH), and the Society for Occupational Health Psychology (SOHP) will convene the 9th international conference on occupational stress and health. The conference, **Work, Stress, and Health 2011: Work and Well-Being in an Economic Context**, will be held at the DoubleTree Hotel (at the entrance to Universal Studios Theme Park), Orlando, Florida, on May 19–22, 2011, with preconference workshops on May 19, 2011.

The Work, Stress, and Health conference series is designed to address the constantly changing nature of work and the implications of these changes for the health, safety, and well-being of workers. This year the conference will give special attention to economic aspects of job stress—which seems especially appropriate given the recent worldwide economic turmoil. Numerous topics of interest to labor, industry practitioners, and researchers are covered in the series, such as work and family issues, workplace violence, long hours of work, the aging workforce, and best practices for preventing stress. Expert presentations, panel discussions, and informal get-togethers with leading scientists and practitioners will provide an exciting forum for learning about the latest developments on the conference topics.

We invite researchers, business and organizational representatives, labor leaders, and medical and social science professionals from all disciplines who are involved in research or practice in areas related to occupational safety and health to attend poster presentations, papers, and symposia that address these major topics. And in keeping with our conference theme—Work and Well-Being in an Economic Context—the following issues will be addressed:

- Influence of the economy on management and employment practices, the organization of work, job security, and income disparity.
- Economic consequences of stressful working conditions and stress-related disorders for employers, employees, and society at large, including costs of illness, injury, disability, and organizational productivity and performance losses.
- Economics of stress prevention and workplace interventions, including economic barriers to their implementation.

The conference program is designed to address issues of interest to both scientists and practitioners. The topics of the conference will have relevance to managers, labor representatives, employee assistance and human resources personnel, mental health professionals, and occupational safety and health specialists.

The 9th International Conference on Occupational Stress and Health

May 19–22, 2011

CONFERENCE CONTRIBUTORS AND COLLABORATORS (TO DATE)

Brazil Chapter of the International Stress Management Association

Centers for Disease Control and Prevention

CN Centre for Occupational Health and Safety

Communications Workers of America

European Academy for Occupational Health Psychology

European Agency for Safety and Health at Work

Integrated Benefits Institute

Interamerican Society of Psychology

National Business Group on Health

National Institute of Justice

Occupational Safety and Health Administration

World Health Organization

Work, Stress, and Health Conference 2011

Topic Areas

The conference paper sessions, poster sessions, symposia, and plenary sessions feature the following 28 topic areas:

Aging and Work Stress

Best Practices in Creating Healthy Workplaces

Changing Employment Arrangements

Collaborative and Participatory Approaches

Economic Issues and Concerns

Emerging Risks, Opportunities, and Issues in Work, Stress, and Health

Global Concerns and Approaches

Health Services and Health and Productivity Management

High-Risk Jobs and Populations

Human Resource Management and Benefits

Individual Factors

Job Attitudes, Turnover, and Retention

Job and Task Design

Organizational Practices

Positive Psychology and the Workplace

Prevention/Intervention Methods and Processes

Professional and Educational Development

Psychological and Biological Effects of Job Stress

Research Methodology

Safety Climate, Management, and Training

Sleep, Fatigue, and Work

Social and Organizational Environment

Theoretical and Conceptual Issues in Job Stress

Traumatic Stress and Resilience

Work, Life, and Family

Work Scheduling

Workplace Diversity, Minority and Immigrant Workers, and Health Disparities

Workplace Mistreatment

Conference Chairs

Gwendolyn Puryear Keita, PhD

American Psychological Association

Steven L. Sauter, PhD

National Institute for Occupational Safety and Health

Janet Barnes-Farrell, PhD

Society for Occupational Health Psychology

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Julia Limanowski

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Richard Lippin, MD

*Former chair of ACOEM Mental Health Committee, 1996–2001
Member NIOSH/NORA Team on Organization of Work Research,
1997–2002 (only physician member)*

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Conference Program AT A GLANCE

(subject to change)

Thursday, May 19, 2011

9:00AM–4:00PM Preconference Workshop (6-hour)

- Evaluating Workplace Safety and Health Interventions: A Participatory Workshop

9:00AM–12:00NOON Preconference Workshops (3-hour)

- From Research to Practice: Creating Age-Friendly Workplaces
- Using Process Evaluation During Organizational Intervention Processes

12:00NOON–1:00PM Lunch (on your own)

1:00–4:00PM Preconference Workshops (3-hour)

- Integrating Health Protection and Health Promotion: New Approaches to Worker Well-Being
- Integrating the Science of Team Training to Create Workplace Health and Safety

4:30–6:30PM Opening Session and Career Achievement Awards

- Welcome
- Plenary Address by Sean Nicholson, PhD, associate professor in the Department of Policy Analysis and Management at Cornell University and a research associate at the National Bureau of Economic Research
- Lifetime Career and Early Career Achievement Awards
- Closing Remarks

6:30–8:30PM Opening Reception

Friday, May 20, 2011

8:00–9:30AM Poster Session/Breakfast Reception

- National Occupational Research Agenda (NORA)
- Economic Issues and Concerns
- Effects of Stress
- Emotional Labor
- Sleep, Fatigue, and Work Schedules
- Health Services and Health and Productivity Management
- Positive Psychology and Individual Factors in the Workplace

9:30–9:45AM Break

9:45–11:00AM Economics Plenary Session

11:00–11:15AM Break

11:15AM–12:30PM Concurrent Sessions

- Economic and Psychological Effects of Physical Exercise in the Workplace (Paper Panel Session)
- Workplace Discrimination: Types and Consequences (Paper Panel Session)
- SOHP Education and Training Session (Symposium)
- Critical Perspectives on Work Engagement (Symposium)
- Psychosocial Risk Management in the Workplace: Key Drivers and Barriers (Symposium)
- Strategies for Reducing Work–Life Conflict (Paper Panel Session)
- Work Organization Factors in Hazardous Environments (Paper Panel Session)

12:30–1:30PM Lunch (on your own)

12:40–1:35PM Luncheon Tutorial Sessions

- Bullying and Harassment at Work: Recent Developments in Theory Research and Practice
- Effect of the Economy on Health and Health Behaviors

1:45–3:00PM Concurrent Sessions

- Expanding Conceptions of Economic Stress: Implications for Occupational Health (Symposium)

Conference Program AT A GLANCE

(subject to change)

- Adding Clarification to Processes Associated With Workplace Incivility (Symposium)
- Psychosocial Surveillance Issues 1 (Symposium)
- Leadership in the Workplace (Paper Panel Session)
- The Development, Implementation, and Testing of Interventions Aimed at Improving Employee Health and Well-Being (Symposium)
- Antecedents of Work and Non-Work Sources of Social Support for Reducing Work–Family Conflict (Symposium)
- Labor and Occupational Stress (Symposium)

3:00–3:15PM Break

3:15–4:30PM Concurrent Sessions

- NIOSH WorkLife Centers (Symposium)
- Mistreatment in Health Care Settings (Paper Panel Session)
- Job Stress and Burnout in Mexican Samples [in Spanish] (Symposium)
- Psychosocial Surveillance Issues 2 (Symposium)
- Social Support and Workplace Relationships (Paper Panel Session)
- Interventions for Worker Health (Paper Panel Session)
- Changing Employment Arrangements and Job Insecurity (Paper Panel Session)
- Union Management Cooperation in Wellness Programs (Symposium)

4:30–4:45PM Break

4:45–6:00PM Concurrent Sessions

- OHP Student Session (Symposium)
- Negative Consequences of Workplace Bullying (Paper Panel Session)
- Burnout and Health of Educators in Mexico and Colombia (Symposium)
- Selecting Measures of Job Stressors for Use in NIOSH Health Hazard Evaluations (Roundtable Discussion)
- Workplace Presenteeism and Challenges for Occupational Health Psychology [in Spanish] (Symposium)

- Evaluating the Effects of Organizational-Level Interventions: Developing Theories and Models to Understand the Effects and Generalizability of Organizational Interventions (Symposium)
- Technology as a Strategy for Managing Stress (Paper Panel Session)
- Safety at Work: The Role of Safety Norms, Communication, and Safety-Related Behavior (Paper Panel Session)

6:00PM Student Social Networking Event

Saturday, May 21, 2011

8:00–9:30AM Poster Session/Breakfast Reception

- Aging and Work Stress
- High-Risk Jobs, Traumatic Stress, and Resilience
- Work, Life, and Family
- Prevention/Intervention Methods and Processes
- Psychosocial and Physical Work Environment
- Safety Climate, Management, and Training
- Theory, Models, Methods, and Tools
- Workplace Mistreatment

9:30–9:45AM Break

9:45–11:00AM Concurrent Sessions

- Costs of Work Stress, Work Injury, and Health Absences from Work (Paper Panel Session)
- Coping With Workplace Mistreatment (Paper Panel Session)
- Stretching Conservation of Resources Theory of Stress in Organizational Research (Symposium)
- Theoretical and Conceptual Issues in Job Stress (Paper Panel Session)
- Effect of Social and Organizational Environment on Employee Well-Being (Paper Panel Session)
- Innovative Stress Prevention and Management Programs (Paper Panel Session)
- Relationships Between Work and Family in a World of Nonstandard Work Schedules (Symposium)
- Trauma and Resilience (Paper Panel Session)

11:00–11:15AM Break

11:15AM–12:30PM Concurrent Sessions

- NIOSH Research on the Economics of Work, Stress, and Health (Symposium)
- A Closer Look at Workplace Violence and Aggression: Examining Direct and Indirect Experiences (Symposium)
- Sleep and Fatigue (Paper Panel Session)
- Methodology in Stress Research (Paper Panel Session)
- Professional and Educational Development (Paper Panel Session)
- Methods and Systems for Evaluating Health Behaviors and Planning Worksite Health Promotion Activities (Paper Panel Session)
- Retirement Processes and Decisions (Paper Panel Session)
- Gender in the Workplace: The Difference It Makes (Paper Panel Session)

12:30–1:45PM Lunch (on your own)

12:40–1:35PM Luncheon Tutorial Sessions

- Economic Stressors: Implications of Job Insecurity and Underemployment for Work and Well-Being
- Career Adaptability in Turbulent Economic Times

1:45–3:00PM Concurrent Sessions

- Contributions of Socio-Emotional Disorders and Perceived Stress Towards Employee Productivity Across Economies (Symposium)
- Workplace Incivility (Paper Panel Session)
- Risk Factors for Occupational Injuries (Paper Panel Session)
- Methodology in Occupational Health Research: A Continual Learning Effort (Symposium)
- Employee Job Attitudes and Turnover (Paper Panel Session)
- U.S. Employment Practices Mainstream Workplace Bullying: Insights from HR, Union, Legal, and Consulting Practitioners (Practitioner Forum)
- Personality and Work–Life (Paper Panel Session)
- The Measurement of Safety Climate Across Different Industries (Paper Panel Session)

3:00–3:15PM Break

3:15–4:30PM Concurrent Sessions

- Stress and Health Effects of the Recession (Paper Panel Session)
- Work Organization, Work–Life, and Health Among Vulnerable Worker Populations (Symposium)
- Burnout, Stress, and Cardiovascular and Chronic Diseases (Symposium)
- Supervisor Support as a Buffer (Paper Panel Session)
- Blending Environmental, Cultural, and Individual Solutions to Balance Excessive Corporate Stress at the Workplace (Practitioner Forum)
- Targeting Well-Being, Incivility, and Violence at Work: The Efficacy of Individual and Workplace Interventions (Symposium)
- Time Pressure, Flexible Work Arrangements, and Work–Family Boundaries (Paper Panel Session)
- Antecedents to Safety: Findings From High Risk Industries (Symposium)

4:30–4:45PM Break

4:45–6:15PM SOHP Business Meeting/Reception and OHP Conference Awards

Sunday, May 22, 2011

7:30–8:15AM Continental Breakfast

8:15–9:30AM Concurrent Sessions

Work and Obesity (Paper Panel Session)

- Contextual Factors Affecting Outcomes of Workplace Incivility (Symposium)
- Psychological and Biological Effects of Job Stress (Paper Panel Session)
- Measures, Models, Methods (Paper Panel Session)
- Connecting Flow and Engagement: Convergent and Divergent Constructs (Symposium)
- Worksite Health Promotion Program Evaluation (Paper Panel Session)
- Work–Family and Burnout (Paper Panel Session)
- Response and Recovery Work Beyond Familiar Roles: Risk and Resilience Lessons From the Field (Roundtable Discussion)

Conference Program AT A GLANCE

(subject to change)

9:30–9:45AM Break

9:45–11:00AM Concurrent Sessions

- Globalization, Technological Change, and Demographic Shifts: Impacts on Working Conditions (Paper Panel Session)
- Mistreatment Issues for Home Health Care Workers (Paper Panel Session)
- Biological and Physiological Consequences of Stressful Work Conditions (Paper Panel Session)
- Health and Well-Being in Restructuring: Quantitative Results (Symposium)
- Work Engagement: Antecedents and Consequences (Paper Panel Session)
- Evidence-Based Practice in Developing and Maintaining Resilience in the U.S. Army (Symposium)
- Work Ability and Implications for Occupational Health Psychology (Symposium)
- Treatment Seeking and Occupation-Related Stigma (Paper Panel Session)

11:00–11:15AM Break

11:15AM–12:30PM Concurrent Sessions

- From Unemployment to Sustainable Work Careers With Resource-Building Interventions and Policies (Paper Panel Session)
- Protecting Your People From Workplace Violence in the Health Care Setting: A Priority for Everyone (Paper Panel Session)
- Burnout and Emotional Exhaustion at Work (Paper Panel Session)
- Individual Factors in the Workplace (Paper Panel Session)
- Understanding the 3 R's of Employee Well-Being: Resources, Respite, and Recovery (Symposium)
- Building Healthy Organizations: Recommended Practices and Approaches (Paper Panel Session)
- Crossover Among Business Travelers: Impact on Self and Family (Symposium)
- Workplace Diversity and Work Stress (Paper Panel Session)

12:30–1:45PM Lunch (on your own)

1:45–3:00PM Concurrent Sessions

- Return to Work (Paper Panel Session)
- Understanding the Abusive Workplace: A Multi-Faceted Discussion of Science, Practice, and Law (Symposium)
- Burnout in High-Risk Occupations (Paper Panel Session)
- Methodological Considerations in Stress Research (Paper Panel Session)
- Job Demands and Control (Paper Panel Session)
- Considering Context and Process in Organizational Interventions for Work-Related Health and Well-Being (Symposium)
- Organizational Change and Its Effects on Health and Productivity (Paper Panel Session)
- Seeking Treatment for Psychological Problems in High-Stress Occupations (Symposium)

3:00–3:15PM Break

3:15–4:00PM Closing Plenary, Student Competition Award, and Best Intervention Award

01 USING PROCESS EVALUATION DURING ORGANIZATIONAL INTERVENTION PROCESSES (3 hours)

Presenters: **Karina Nielsen, PhD**, National Research Centre for the Working Environment, Copenhagen, Denmark; and **Ray Randall, PhD**, Occupational Section, School of Psychology, University of Leicester, UK

Theories that describe the links between work design and employee health indicate that organizational interventions can be effective in improving health and satisfaction at work. There is now considerable research showing that organizational interventions have inconsistent effects. This may be due in no small part to the influence of factors found in the intervention process. These include organizational changes that are concurrent to the intervention (such as re-structuring), employees' resistance to change, and faulty intervention delivery. Understanding the influence of these factors requires suitable process evaluation methods. Established methods of evaluation focus almost exclusively on effect evaluation (i.e., these deal with the question, What changed?). Thus, there is a need for process evaluation that also explores questions such as why and how the intervention worked (or failed). This workshop is designed to provide participants with a clear understanding of the nature of intervention process factors and how process evaluation data can be collected. An illustrative case study example will be used to allow participants to explore the challenges of process evaluation; this will also provide participants with information about how such challenges may be met.

02 FROM RESEARCH TO PRACTICE: CREATING AGE-FRIENDLY WORKPLACES (3 hours)

Presenters: **Janet Barnes-Farrell, PhD**, University of Connecticut; and **James Grosch, PhD**, National Institute for Occupational Safety and Health

The unprecedented aging of the workforce in the U.S. and many other countries poses both challenges and opportunities for

occupational health psychologists. This workshop focuses on better understanding the often subtle impact of age on workplace outcomes such as job stress and its associated consequences for worker health and well-being. The Finnish concept of workability will be examined as a vehicle for thinking about aging and work. During the workshop, workplace barriers that affect many older workers (e.g., changes in technology, age discrimination) will be identified, as well as practical strategies (e.g., training programs, workplace flexibility, ergonomic redesign) that are currently being used in different industries to promote the health, safety, and well-being of all workers, regardless of age.

03 INTEGRATING THE SCIENCE OF TEAM TRAINING TO CREATE WORKPLACE HEALTH AND SAFETY (3 hours)

Presenters: **Heidi B. King, MS, FACHE**, U.S. Department of Defense Patient Safety Program; and **Sallie J. Weaver, MS**, University of Central Florida Institute for Simulation & Training

This workshop provides an interactive opportunity for participants to learn how teamwork and team training can function as an economically sound method to facilitate a healthy and safe workplace. Participants will engage in a hands-on experience dedicated to developing a plan for optimizing team functioning rooted in nearly 30 years of scientific research. They will review the core competencies of effective teamwork and appraise which are most relevant for creating a healthy work environment in their own organization. They will define the steps in developing, implementing, and sustaining a team-training program based on evidence-based practices and will compose a plan for developing effective teamwork in their organization. Behavioral tools and implementation stories from TeamSTEPPS, an evidence-based team-training program widely used in health care, will be used as examples throughout; however, the methods and issues addressed in this workshop are applicable to any teamwork competency model and to a broad range of instructional strategies.

04 INTEGRATING HEALTH PROTECTION AND HEALTH PROMOTION: NEW APPROACHES TO WORKER WELL-BEING (3 hours)

Presenters: Robert Henning, PhD, CPE, University of Connecticut; Michelle M. Robertson, PhD, CPE, Liberty Mutual Research Institute for Safety; Nicholas Warren, ScD, University of Connecticut Health Center; Suzanne Nobrega, MS, University of Massachusetts; L. Casey Chosewood, MD, NIOSH WorkLife Program; Karen Hopcia, ScD, ANP-BC, Partners Healthcare System/Harvard School of Public Health; and Caitlin Eicher, ScM, Dana-Farber Cancer Institute/Harvard School of Public Health

This workshop introduces participants to the NIOSH WorkLife program, a research-to-practice effort that provides concepts, policies, and interventions that integrate the principles of **traditional occupational health and worker protection programs with proven, innovative health promotion interventions**. The presentation will describe essential elements of successful worksite health and wellness programs, powerful policy and built environment levers, real-life examples of integrated worker protection and health promotion programs, and case examples that highlight best practices. A discussion of special demographic challenges facing employers as they attempt to promote health and build a wellness culture will be included. Toolkits, Web resources, cost, and ROI calculators will be shared.

We will also review the newly released worksite health intervention reviews from CDC's *Guide to Community Preventive Services*, examining the growing evidence base for work-based prevention interventions shown to be successful at both improving health and leading to a positive return on investment. Case examples and research-to-practice efforts from NIOSH's WorkLife Centers of Excellence will also be highlighted.

05 EVALUATING WORKPLACE SAFETY AND HEALTH INTERVENTIONS: A PARTICIPATORY WORKSHOP (6 hours)

Presenter: Ted Scharf, PhD, National Institute for Occupational Safety and Health

Migrant health clinics, cooperative extension programs in agricultural safety and health, construction and mine safety programs, community-based health and social service programs, and emergency response activities all may be viewed as natural, ongoing experiments. The health care, social services, and safety training that are routinely provided may be viewed as interventions for individuals, families, and whole communities, as well as for workers, work crews, and supervisors. The only difference between these programs and a research or evaluation study is that systematic measurement is added to the provision of services. The result of such measurement is a study of intervention effectiveness. The authors take the position that all workplace safety, health, and social service interventions are amenable to systematic study in some fashion. It is up to the safety or health care specialists to determine the needs in their workplaces and communities for investigating new or puzzling questions; developing tools or procedures to respond to problems; and evaluating the effectiveness of new or continuing programs, tools, and procedures.

**PRECONFERENCE
Workshop
Information**

\$25

**PSYCHOLOGY CONTINUING EDUCATION (CE) FEE FOR
PRECONFERENCE WORKSHOPS***

All preconference workshops will offer psychology CE credit. A single fee allows you to earn credit for any combination of preconference workshops attended.

For preconference workshops, **register online** at <http://www.apa.org/wsh> or print out the registration form (found online or on p. 15 of this booklet) and **mail or fax** the completed form to APA (contact information is on the form).

For all preconference workshops, please write the number of the workshop(s) that you wish to attend on the registration form. A complete list of preconference workshops appears on the conference website (<http://www.apa.org/wsh>) and on pp. 9–10 of this booklet.

Please note that you must register for each preconference workshop(s) you wish to attend. Space is limited. Preconference workshop fees are **NOT** included in the general conference registration fees. The Conference Program Committee reserves the right to cancel any preconference workshop with insufficient registration.

**All preconference
workshops are on
THURSDAY, MAY 19, 2011**

Preconference 3-Hour Workshop Fees

In advance (before 4/10/11).....	\$100
Late/on-site (after 4/10/11)	\$150

Preconference 6-Hour Workshop Fees

In advance (before 4/10/11).....	\$175
Late/on-site (after 4/10/11)	\$225

CE Credit General Information



This program has been reviewed and approved by the APA Office of Continuing Education in Psychology, which maintains responsibility for the content of the program. For details regarding Continuing Education credits, please visit the conference website: <http://www.apa.org/wsh>

*Please note these fees are processing fees of APA's Continuing Education in Psychology Office and are separate from other conference fees charged for these programs.

SCHOLARSHIP FUND DONATION

The conference planning committee provides needs-based scholarships to help defray registration, travel, and hotel expenses for attendees who would otherwise be unable to attend the conference (e.g., students, attendees from developing countries). **Please consider donating to this fund.** If you would like to make such a donation, please indicate the appropriate amount on the registration form.

SCHOLARSHIP APPLICATION

The planning committee for the 2011 Work, Stress, and Health Conference provides needs-based scholarships to help defray registration, travel, and hotel expenses for presenters and attendees who would otherwise be unable to attend. Awards are based on financial need, and scholarships are awarded to cover part or all of the base registration fee, travel, and hotel expenses.

SCHOLARSHIP APPLICATION PROCEDURE:

Applications that are sent as e-mail attachments are preferred to paper copies that are mailed. Complete the application on page 17 and submit it to **wbaker@apa.org** as an attachment. If you prefer to mail your application, please complete the form on page 17 and send it to the address shown there. Scholarship forms will be accepted until **April 1, 2011** and will be awarded until funding allocated for this purpose is exhausted. Scholarships applicants will be notified of decisions by **May 1, 2011**.

**CONFERENCE
Registration
Information**

\$50

**PSYCHOLOGY CONTINUING EDUCATION (CE) FEE FOR ENTIRE
CONFERENCE PROGRAM***

Unlimited psychology CE credit will be offered for designated conference sessions. A single fee allows you to earn psychology CE credits for as many of these identified conference sessions as you would like to attend. These psychology CE sessions will be identified by a special APA CE logo in the conference program.

Fees

Early (through 4/10/11)	\$375
Late/on-site (after 4/10/11)	\$425
Student early (through 4/10/11)	\$125
Student late/on-site (through 4/10/11)	\$175

Society for Occupational Health Psychology (SOHP) Discount Rates

New/Renewing Members

Early (through 4/10/11)	\$395
Late/on-site (after 4/10/11)	\$445

(These rates apply to new and renewing SOHP members. The fees include conference registration and a 2011 membership to SOHP, including a one-year subscription to the Journal of Occupational Health Psychology and all other benefits of SOHP membership. Attendees interested in this rate should submit a completed SOHP new member application and return it with the completed conference registration form.)

To learn more about SOHP and obtain a membership application form, please visit <http://www.sohp-online.org>. SOHP membership applications also will be available at the conference for on-site registrants.

2011 SOHP Members

Early (through 4/10/11)	\$355
Late/on site (after 4/10/11)	\$405

(These rates apply to SOHP members who have already renewed their membership for 2011.)

Please note that conference registration includes all conference sessions, continental breakfast, scheduled coffee/break services, receptions, and conference materials, including a conference program and an interactive, searchable CD-ROM of conference abstracts. Workshop registration is not included.

We encourage participation by all individuals. If you are a person with a disability, advance notification of any special needs will help us to accommodate you better.

Register online at <http://www.apa.org/wsh> or print out the registration form (found online or on p. 15 of this booklet) and **mail or fax** the completed form to APA (contact information is on the form).

*Please note these fees are processing fees of APA's Continuing Education in Psychology Office and are separate from other conference fees charged for these programs.

Questions about your registration or need more information about workshops? Please contact:

Work, Stress, and Health Conference

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Cancellation/Refund/Substitution Policy

Registrants who are unable to attend the conference and/or workshop(s) will be assessed a cancellation fee based on the following schedule: **2/01/11-3/09/11: 20% of the registration and/or workshop(s) fee; 3/10/11-4/09/11: 50% of the registration and/or workshop(s) fee; after 4/10/11: 100% of the registration and/or workshop(s) fee.** If you are unable to attend the conference or workshop(s), a substitution may be made in writing before the conference without charge. No refunds will be given after April 10, 2011. "No shows" are subject to the full fee.

In the unlikely event that the conference or any workshop is canceled, full refunds will be given to participants who have registered, but we cannot be responsible for costs that may be incurred for airline and hotel reservations and other expenses.

Hotel Reservation Information

Hotel accommodations must be made separately with the **DoubleTree Hotel at the Entrance to Universal Orlando**, 5780 Major Blvd., Orlando, FL 32819. **Please do not send hotel deposits to APA or combine hotel payment with the registration fee.** Special conference rates are **\$104 for a single and double room** plus current applicable room taxes and fees.

To obtain these special rates, it is important to mention that you request the group rate for **APA** or **American Psychological Association**. Call the hotel directly at **1-800-327-2110 (toll free)** or **407-206-7044**. To make reservations online, please visit the following group reservation web link:

http://doubletree.hilton.com/en/dt/groups/personalized/M/MCOUNDT-APA-20110517/index.jhtml?WT.mc_id=POG

Reservations received after Tuesday, April 19, 2011, at 5:00 p.m., or after the room block is filled are subject to availability and prevailing rates. We strongly advise early reservations because we expect heavy conference attendance, and hotel space is limited!

The DoubleTree Hotel at the Entrance to Universal Orlando requires a credit card to guarantee your reservation. If you cancel your reservation within 72 hours prior to your arrival date, your credit card will be charged for one night plus tax. If you fail to arrive on your date of arrival and are a "no show," your credit card will be charged for the first night plus tax.

CONFERENCE Registration Form

Complete this registration form and mail with payment to:

**AMERICAN PSYCHOLOGICAL ASSOCIATION
Work, Stress, and Health Registration**

Attn: Wesley Baker
750 First Street, NE
Washington, DC 20002-4242

Tel: 202-336-6033
Fax: 202-336-6117
E-mail: WSHConference@apa.org

Please type or print your full name and institution as it will appear on your badge (include degree):

Dr. Prof. Mr. Ms. Mrs. _____

Institution: _____

Mailing address: _____

Work phone: (_____) _____ Home phone: (_____) _____

Fax: (_____) _____ E-mail: _____

Summary of Fees

Please note: Payment must be made in U.S. funds

	Through 4/10/11	After 4/10/11	Workshop #	Amount
Each 3-hour workshop	\$100	\$150	_____	\$ _____
Each 6-hour workshop	\$175	\$225	_____	\$ _____
Psychology Continuing Education (CE) Fee for Preconference Workshops				<input type="checkbox"/> \$25
Registration	\$375	\$425	_____	\$ _____
Student registration	\$125	\$175	_____	\$ _____
New/renewing SOHP member	\$395	\$445	_____	\$ _____
2011 SOHP member	\$355	\$405	_____	\$ _____
Scholarship Fund Donation				\$ _____
Psychology Continuing Education (CE) Fee for Entire Conference Program				<input type="checkbox"/> \$50

Form of payment

- Check Visa
 MasterCard American Express

Purchase Order # _____

(Make checks payable to the American Psychological Association.)

TOTAL \$ _____

Credit Card Payment Authorization

(please print) I authorize APA to charge registration fees for the Work, Stress, and Health Conference to my credit card.

Cardholder name: _____

American Express MasterCard Visa Credit Card # _____

Exp. date: _____ / _____ / _____ Amount to be charged: \$ _____

Billing address: _____

Daytime telephone: (_____) _____ E-mail: _____

Cardholder signature: _____

CONFERENCE Scholarship Form

Scholarship forms will be accepted until **April 1, 2011**, and will be awarded until funding allocated for this purpose is exhausted.

Scholarship applicants will be notified of decisions by **May 1, 2011**.

The Planning Committee for the 2011 Work, Stress, and Health Conference provides needs-based scholarships to help defray registration, travel, and hotel expenses for presenters and attendees who would otherwise be unable to attend the conference. Awards are based on financial need, and scholarships are awarded to cover part or all of the base registration fee, travel, and hotel expenses.

APPLICATION PROCEDURE: Applications that are sent as e-mail attachments are preferred to paper copies that are mailed. Complete the application below and submit it as an attachment to **wbaker@apa.org**. If you would prefer to mail your application, please send it to:

Wesley Baker
Conference Coordinator
American Psychological Association
750 First Street, NE
Washington, DC 20002-4242

1. Name/Affiliation: _____

2. Phone/fax: (_____) _____

3. Mailing address: _____

4. E-mail: _____

5. Are you a presenter at the conference? Yes No

6. If you are a presenter, is your work Sloan Foundation–supported research on aging workforce, working families, and workplace flexibility? Yes No

7. Are you a student? Full time (12–15hrs) Part time

8. Please describe why you are applying for a scholarship:

9. Financial need (please list all figures in U.S. dollars):

A. Funding sources/amounts for conference attendance that you already have secured:

Employer/institution: _____

Out of pocket: _____

Other, please specify: _____

B. Funding assistance that you need (check all that apply):

Base registration fee

Round-trip economy travel

Hotel expenses

C. What else should we know about your financial situation?

(Please note: Although documentation is not required, more detailed information regarding finances with your application will assist us in making informed and balanced decisions.)

Please return application to **wbaker@apa.org**. You will receive a reply e-mail to let you know your application has been received.

CONFERENCE
**Hotel
Registration
Form**

HOTEL RESERVATIONS MUST BE MADE DIRECTLY WITH THE HOTEL!
Complete this registration form and mail with payment to:

DOUBLETREE HOTEL AT THE ENTRANCE TO UNIVERSAL ORLANDO

5780 Major Blvd.
Orlando, FL 32819

Reservations: 1-800-327-2100 or 407-206-7044
Group Name: APA or American Psychological
Association

Dr. Prof. Mr. Ms. Mrs. _____

Date of arrival: _____ / _____ / _____ Time of arrival: _____ Date of departure: _____ / _____ / _____

Type of Room

Single: **\$104** plus tax

Double: **\$104** plus tax

Credit Card Information

(please print)

A reservation must be guaranteed by a valid major credit card:

American Express MasterCard Visa Credit Card # _____

Cardholder name: _____

(as it appears on credit card)

Exp. date: _____ / _____ / _____ Amount to be charged: \$ _____

Billing Address: _____

Work phone: (_____) _____ Home phone: (_____) _____

Fax: (_____) _____ E-mail: _____

Cardholder signature: _____

We encourage participation by all individuals. If you are a person with a disability, advance notification of any special needs will help us to accommodate you better.

Reservations received after **Tuesday, April 19, 2011, at 5:00PM**, or after the hotel room block is filled are subject to availability and prevailing rates. **We strongly recommend early reservations; hotel space is limited!**

Work, Stress, and Health 2011

Work and Well-Being in
an Economic Context

May 19-22, 2011

DoubleTree Hotel
at the Entrance to
Universal Orlando

May 19, 2011

Preconference
Workshops



AMERICAN
PSYCHOLOGICAL
ASSOCIATION

