Psychology provides skills that employers value.

**Analytical thinking:** Solve complex problems, attend to details, plan proactively, and display comfort with ambiguity.

**Critical thinking:** Display proficiency with statistics, program evaluation, and research design necessary for the study of social and technical systems.

**Creativity:** Use innovative and resourceful approaches to problem solving and new tasks.

**Information management:** Be adept at locating, organizing, evaluating, and distributing information from multiple sources.

**Judgment and decision making:** Engage in logical and systematic thinking and ethical decision making when considering the possible outcomes of a particular action.

**Oral communication:** Demonstrate strong active listening and conversational abilities in both informal and professional environments, as well as aptitude for public speaking and communicating scientific information to diverse audiences.

**Written communication:** Comprehend relevant reading materials to produce professional documents that are grammatically correct, such as technical or training materials and business correspondence.

**Adaptability:** Adjust successfully to change by responding in a flexible, proactive, and civil manner when changes occur.

**Integrity:** Perform work in an honest, reliable, and accountable manner that reflects the ethical values and standards of an organization.

**Self-regulation:** Manage time and stress by completing assigned tasks with little or no supervision; display initiative and persistence by accepting and completing additional duties in a careful, thorough, and dependable manner.

**Collaboration:** Work effectively in a team by cooperating, sharing responsibilities, and listening and responding appropriately to the ideas of others.

**Inclusivity:** Demonstrate sensitivity to cultural and individual differences and similarities by working effectively with diverse people, respecting and considering divergent opinions, and showing respect for others.

**Leadership:** Establish a vision for individuals and for the group, creating long-term plans and guiding and inspiring others to accomplish tasks in a successful manner.

**Management:** Manage individuals and/or teams, coordinate projects, and prioritize individual and team tasks.

**Service orientation:** Seek ways to help people by displaying empathy; maintaining a customer, patient, or client focus; and engaging in the community.

**Flexibility/adaptability to new systems:** Be willing and able to learn and/or adapt to new computer platforms, operating systems, and software programs.

**Familiarity with hardware and software:** Demonstrate competency in using various operating systems, programs, and/or coding protocols; troubleshoot technical errors; and use software applications to build and maintain websites, create web-based applications, and perform statistical analyses.

For more information, visit on.apa.org/undergrad
About This Document

The Skillful Psychology Student: Prepared for Success in the 21st Century Workplace was commissioned by the American Psychological Association’s Committee on Associate and Baccalaureate Education (CABE). The contributing members, listed in random order, are:

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