Introducing the New Commission on Accreditation:

Changes and Challenges

2nd Annual Accreditation Assembly

Minneapolis, Minnesota

May 30, 2008
Presenters

- Ted Packard, Ph.D., ABBP
- Nancy S. Elman, Ph.D., ABBP
- Susan F. Zlotlow, Ph.D.

GENESIS: THE 2005 ACCREDITATION SUMMIT

- Ted Packard – Former CoA Chair and Co-Chair of the Accreditation Summit
GENESIS: THE 2005 ACCREDITATION SUMMIT

- JANUARY 1, 1991 ACCREDITATION MAJOR RESTRUCTURING & REVISION
- FROM 7 TO 21 MEMBER CoA
- SEATS APPORTIONED ACROSS FIVE DOMAINS
- BEA TO REVIEW STRUCTURE & COMPOSITION EVERY 3 YEARS

CoA INTERNAL CHALLENGES: 2000-2005

- EXCEEDINGLY HEAVY WORKLOAD
- 5 YEAR MAX FOR INTERN/POST-DOCS
- FEW INTERN/POST-DOC MEMBERS
- APPLYING THE MORE COMPLEX ACCREDITATION G & P CONSISTENTLY
CoA EXTERNAL CHALLENGES & PRESSURES: 2000-2005

- DEVELOPING PRACTICE AREAS PRESS FOR RECOGNITION
- THE “EMERGING SUBSTANTIVE AREAS” CONUNDRUM
- ACCREDITING POST-DOC RESIDENCIES
- MAINTAINING CULTURAL/INDIVIDUAL DIVERSITY WITHIN THE CoA

INITIAL ATTEMPTS TO REVIEW CoA COMPOSITION

- 2000-2004: 2 MODEST ATTEMPTS FAIL
- LITTLE PROGRESS OR CHANGE FOR ALMOST A DECADE
- 2004: BEA APPOINTS AN AD HOC INDEPENDENT ADVISORY COUNCIL
- 7 “WISE & IMPARTIAL” MEMBERS WITH NO AXES TO GRIND
THE BEA ADVISORY COUNCIL ON ACCREDITATION

- MEETS INTENSIVELY & CREATIVELY
- INITIAL PROPOSAL TO DROP "DOMAINS" ELICITS NO SUPPORT FROM THE FIELD
- BACK TO THE DRAWING BOARD

ADVISORY COUNCIL’S FINAL RECOMMENDATIONS

- CHANGE NAME FROM COMMITTEE TO COMMISSION ON ACCREDITATION
- 48 MEMBERS OF CoA FOR BROADER REPRESENTATION
- GREATER AUTONOMY MOVING AWAY ORGANIZATIONALLY FROM APA
- CoA INITIATE MEETINGS W/AFFECTED GROUPS & WORK OUT DETAILS
A RESPECTFUL REVOLT

- COGDOP, CUDCP, NCSPP, CCPTP, CDSPP, APPIC RISE UP!
- ALTERNATIVE MEETING RIGHT AFTER ADVISORY COUNCIL MAKES REPORT
- CoA REPRESENTATIVE INVITED
- “CRUX” OF THE PROBLEM LAID BARE
- INCLUSION USUALLY WORKS BETTER THAN EXCLUSION OVER LONG-TERM

AN ALTERNATIVE PROPOSAL

- HOLD AN “OPEN” SUMMIT TO WHICH ANY INTERESTED GROUP OR ORGANIZATION CAN SEND A REPRESENTATIVE
- INVITE CoA & BEA TO SPONSOR & SUPPORT THE SUMMIT
- LISTEN CAREFULLY TO ALL PARTICIPANTS
- EMPHASIZE BOTTOM-UP COLLABORATION RATHER THAN TOP-DOWN DICTATES
THE BIRTH OF A SUMMIT

- CoA AND BEA SIGN ON QUICKLY
- SUMMIT “CONVENERS” AND CO-CHAIRS RECOGNIZED
- SPEEDY PLANNING & SITE DETERMINATION
- OPEN INVITATIONS EXTENDED WIDELY

THE SNOWBIRD, UTAH ACCREDITATION SUMMIT

- HELD JUNE 23-26, 2005
- PRIMARY GOAL: ADDRESS ISSUES & CONCERNS ABOUT CoA STRUCTURE & COMPOSITION
- RELATED GOALS: FACILITATE CoA’S CAPACITY TO DEAL WITH WORKLOAD
- ALLOW BROAD & EQUITABLE REPRESENTATION ACROSS THE FULL EDUCATION & TRAINING SPECTRUM
THE SNOWBIRD SUMMIT (cont.d)

- MAINTAIN A UNIFIED ACCREDITATION SYSTEM PROTECTING INTEGRITY & INTERESTS OF ALL CONSTITUENTS
- ENSURE A FLEXIBLE APPROACH FOR CONTINUING DEVELOPMENT & EVOLUTION OF THE FIELD

THE SUMMIT PROCESS AND "SPIRIT"

- 40 GROUPS REPRESENTED
- 50 PARTICIPANTS
- AN INITIAL SURPRISE AND A COLLABORATIVE SPIRIT
- "CHECK YOUR EGOS AND SPECIAL INTERESTS AT THE DOOR"
THE SUMMIT PROCESS AND “SPIRIT” (cont.d)

- VIGOROUS INTERACTION BETWEEN DIVERSE PARTICIPANTS
- TWO DAYS OF DISCUSSION, BREAK-OUT GROUPS & PLENARY SESSIONS
- TWO MORE DAYS OF DEBATE & DRAFTING BY THE 18 CONVENERS
- SPEEDY RATIFICATION BY ALMOST ALL INVOLVED GROUPS EXCEPT... (GUESS?)

SUMMIT RECOMMENDATIONS

- A “COMMISSION ON ACCREDITATION”
- ANNUAL ACCREDITATION OPEN ASSEMBLY FOR TRAINING & FOR INPUT FROM FIELD
- AN EXPANDED PANEL REVIEW PROCESS, DETAILS TO BE DETERMINED BY THE CoA
- 32 MEMBER CoA FOR GREATER REPRESENTATION & FLEXIBILITY
- 10 YEAR REVIEW CYCLES RE CoA STRUCTURE AND COMPOSITION
Table 1, Domains of Representation for Psychology’s Commission on Accreditation

<table>
<thead>
<tr>
<th>Domain</th>
<th>Representation For</th>
<th>Nominated By</th>
<th>Seats</th>
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<tbody>
<tr>
<td>I</td>
<td>Scientific Discipline of Psychology (N = 5)</td>
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<tr>
<td>I.A</td>
<td>Academic Leadership for Graduate Education</td>
<td>COGDOP</td>
<td>4</td>
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<tr>
<td>I.B</td>
<td>Representative of Core Scientific Activities</td>
<td>APS/BSA</td>
<td>1</td>
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<thead>
<tr>
<th>II</th>
<th>Professional Education and Training (N = 16)</th>
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<tr>
<td>II.A</td>
<td>Training Program Leadership</td>
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<tr>
<td>II.B</td>
<td>Leadership in Professional Education</td>
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<tr>
<td>Column</td>
<td>Practitioners Representing Independent, Institutionalized, and Specialized Practice (N = 5)</td>
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<tr>
<td>III.A</td>
<td>Independent and Institutional Practice</td>
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<tr>
<td>III.B</td>
<td>Specialized Practice</td>
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<tr>
<td>IV.A</td>
<td>BPA/CAPP</td>
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<tr>
<td>IV.B</td>
<td>CoS</td>
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<tr>
<td>V</td>
<td>Graduate Students</td>
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<tr>
<td></td>
<td>Relevant groups</td>
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CONTINUING CHALLENGES (A personal perspective)

- MANAGING AN EXPANDED CoA
- DEVELOPING & INTEGRATING REVIEW PANELS
- RESPONDING TO DEMANDS FOR GREATER REPRESENTATION
- MAINTAINING “DELICATE BALANCE” OF INTERORGANIZATIONAL COMMISSION HOUSED IN LARGE MEMBERSHIP ORGANIZATION

CONTINUING CHALLENGES (cont.d)

- CONTINUING THE MOVE FROM PAPER TO ELECTRONIC DECISION-MAKING
- MAINTAINING ENTHUSIASM AND COMMITMENT FROM HARD-WORKING CoA MEMBERS AND, ESPECIALLY, A DEDICATED AND RESOURCEFUL STAFF
THE TRANSITION TO A COMMISSION

Nancy S. Elman
Co-Chair for Quality Assurance

FIRST WAVE OF IMPLEMENTATION 2007

- Transition to Commission Working Group appointed by Committee on Accreditation
- Jeff Baker and Martin Heesacker, Co-Chairs
- Nancy Elman, Bob Knight and Norma Simon, Committee Members
GOALS

- Implement recommendations from Snowbird Summit
- Establish and execute process for nomination of new members representing identified constituencies
- Accomplishing smooth transition to the Commission that does not interrupt the accreditation function

<table>
<thead>
<tr>
<th>Nominating Group</th>
<th>Committee 2007</th>
<th>Commission 2008</th>
<th>Grouping</th>
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<tbody>
<tr>
<td>COGIDOP</td>
<td>4 seats</td>
<td>4 seats</td>
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<tr>
<td>AP/IBSA</td>
<td></td>
<td>1 seat (core Scientific Activities)</td>
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<tr>
<td>BEA/NCSPA</td>
<td></td>
<td>1 seat (liaison to professional education)</td>
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<tr>
<td>CUDCP</td>
<td>2 seats</td>
<td>1 seat - 1 from panels</td>
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<tr>
<td>APICS</td>
<td></td>
<td>1 seat - 1 from panels</td>
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<tr>
<td>CCPTP</td>
<td>2 seats</td>
<td>1 seat - 1 from panels</td>
<td></td>
</tr>
<tr>
<td>CDSPP</td>
<td>2 seats</td>
<td>1 seat - 1 from panels</td>
<td></td>
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<tr>
<td>NCAPP</td>
<td>2 seats</td>
<td>1 seat - 1 from panels</td>
<td></td>
</tr>
<tr>
<td>APPIC (adds 1 seat)</td>
<td>2 seats</td>
<td>1 seat - 1 from panels</td>
<td></td>
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<tr>
<td>Other internship groups</td>
<td>2 seat</td>
<td></td>
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Referent Practice groups

- CAPP/HFA
  - 4 seats
  - 2 institutional practice
  - 2 private practice

- Specialized Practice
  - 1 seat - Coll.

- General public
  - 2 seats

- Individual and Cultural diversity
  - 1 seat - APAAP other diversity

- Consumers
  - 1 seat (APAAGS)
  - 1 seat

- Open Seats
  - 2 open to the field

TOTAL: 23 seats
**TRANSITION TO COMMISSION**

- Commission on Accreditation began January 1, 2008
- Expanded from 21 to 32 members
- Hosted 1st Assembly – Tampa, Florida
- Developed a structure for the first year of the Commission – including the election of a Chair and 2 Associate Chairs

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**Transition to Commission (Cont.d)**

- Combined traditional January Policy Meeting with Training and Orientation meeting for 19 new members.
- New and returning members participated in training exercise designed to ensure calibration for all CoA in applying the Guidelines and Principles
Transition to Commission (Cont.d)

- Creation of decision making and operational processes to manage the Commission’s work
- Accommodate larger decision making group and expanded staff needs
- Manage accreditation of 898 Programs
- Ensure effective COA communication processes (intro to TEAMSITE)

Accredited Programs (as of 05/05/2008)

- Doctoral 377
- Internship 472
- Postdoctoral 49

TOTAL: 898
Creation of 4 Policy Panels

- Panel 1: Practicum, Internship, and Postdoctoral Residency Issues
- Panel 2: CoA Policies and Procedures
- Panel 3: Competencies and Their Assessment
- Panel 4: Guidelines and Principles Challenges

Creation of 4 Working Groups

1. Accreditation Assembly – implementing a Snowbird Goal
2. Training Issues – making sure that communities of interest are well trained to enhance the self-study and site visitor process
3. Research - 
4. Complaints
NEXT STEPS

- Continue to evaluate effectiveness of transition process and 1st year
- Plan, implement and evaluate effectiveness of additional panels to ensure consistency for programs under review
  2 will operate in 2009; 1 of existing 5 and 1 new one, with addition of @ 6 more panel reviewers

Challenges and Opportunities

- Distance Education, Residency
- Expanded Scope of Accreditation—Developed Practice Areas
- The Competency Movement: Goals, Objectives, Competencies and Evidence based learning outcomes
- Autonomy of the CoA
- Length of Accreditation – 3-5-7 years or Accredited-Not Accredited
- Diversity, Broad and General, Sufficiency of Practicum, Diversity Education
Challenges and Changes in Accreditation

Susan Zlotlow
Director, Office of Program Consultation and Accreditation & AED Education Directorate

Where CoA “Sits”

- Overview of the current accreditation environment
- Forces at work in higher education
US Quality Assurance

- The current conflict in higher education is based upon the friction between freedom and standards for quality;

- US system of higher education is driven by the educational governing boards of each state that determine what degrees can be conferred by an institution in that state;

- Quality is in part reviewed by a system of accreditation

Who Monitors the Accreditors?

- US Secretary of Education of the United States-
  - Authority to recognize accreditors is linked to the use of federal funds for education and training such as Title IV; Specialized accreditors have to justify the need for recognition in terms of linkage to federal funding or other federal authority;
Who Monitors the Accreditors?  
(Cont. d)

- Standards for approval of accrediting bodies are part of the Higher Educational Authorization Act;
- This act is currently under review – this revised act has been under review since 2006 and has not yet received final approval.

NACIQI

- An advisory commission of 15 individuals appointed by the Secretary of the Department
- National Advisory Commission on Quality and Integrity (NACIQI) - reviews the documentation on adherence to the standards in the Higher Education Act and makes recommendations to the Secretary about recognition.
Council for Higher Education Accreditation or CHEA

- Non-profit group of higher education administrators representing institutions formed to approve the quality of accreditors;
- Standards are more flexible and linked to the institutional and/or program’s mission;

CHEA, (Contd.)

- Has a recognition committee that reviews accreditors composed of individuals from institutions, accrediting bodies, and the public, appointed by the CHEA board.
Spellings Commission

- Issues in current system of Higher Education –
  - Commission was chaired by Charles Miller – a private investor and former chair of the University of Texas System Board of Regents;
  - Focus on what business and industry needs from higher education

Final Commission Report pushed for..

- Every student in the US should have the opportunity to pursue higher education;

- Review of the entire student financial aid system – restructuring the system and improving the measurement of costs and institutional productivity
Final Commission Report pushed for.. (cont.d)

- Education must move from a system based upon the reputation of institutional quality to a performance based system
- *Creation of a culture of accountability, transparency, and comparability*

Higher Education Accountability Initiatives

- NASULGC and NAICU
  - Templates for reporting information on institutions (U-CAN from NASULGC)
  - Broad assessment instruments
    - The Collegiate Learning Assessment (CLA) - [www.cae.org/cla](http://www.cae.org/cla) - evaluation of critical thinking, analytic reasoning and written communication
Higher Education Accountability Initiatives (Cont.d)

- National Forum on College Level Learning – measure of what educated college students “know and can do”

- National Survey of Student Engagement (NSSE) - student participation and engagement in programs;

Commission on Accreditation of APA

- Review of assessment of competencies during periodic review:
  - Importance of program’s model, goals, objectives and measurable competencies (Domain B);
  - Minimum level of achievement for each competency;
  - Outcome data on competencies while in the program and after graduation (Domain F)
Commission on Accreditation of APA (Cont.d)

- Accountability information for all doctoral programs to provide the public with comparable information on:
  - Time to degree
  - Cost;
  - Attrition;
  - Acceptance in internships;
  - Licensure

Higher Education Act Accreditation Provisions

- 602.16 Accreditation and pre-accreditation standards.
- (a) The agency must demonstrate that it has standards for accreditation, and preaccreditation, if offered, that are sufficiently rigorous to ensure that the agency is a reliable authority regarding the quality of the education or training provided by the institutions or programs it accredits. The agency meets this requirement if –
1) The agency's accreditation standards effectively address the quality of the institution or program in the following areas:

- “(A) success with respect to student achievement in relation to the institution’s mission, which may include different standards for different institutions or programs, as established by the institution, including, as appropriate, consideration of State licensing examinations, and job placement rates;”

- (B) Curricula.
- (C) Faculty.
- (D) Facilities, equipment, and supplies.
- (E) Fiscal and administrative capacity as appropriate to the specified scale of operations.
(F) Student support services.

(G) Recruiting and admissions practices, academic calendars, catalogs, publications grading, and advertising.

(H) Measures of program length and the objectives of the degrees or credentials offered.

(I) Record of student complaints received by, or available to, the agency.

(J) Record of compliance with the institution's program responsibilities under Title IV of the Act, based on the most recent student loan default rate data provided by the Secretary, the results of financial or compliance audits, program reviews and any other information that the Secretary may provide to the agency.
Rules of Construction -

Nothing in 496 (a)(5) shall restrict the authority of ---

(1) an accrediting agency or association to set, with the involvement of its members, and to apply accreditation standards to institutions or programs that seek review by the agency or association;

(2) an institution to develop and use institutional standards to show its success with respect to student achievement, which shall be considered as part of any accreditation review.

Changes in Conference

- Although both the House and Senate versions of the bill (as well as other legislation) prohibit the Secretary from putting forward regulations on accreditation, the conference committee has put forward the following in the draft conference bill:
“The Secretary shall not promulgate any regulation with respect to subsections (a)(5)(A), (a)(5)(B), (a)(5)(G), (a)(5)(H)

These four sections refer to:
A: success with respect to student achievement
B: curricula
G: recruiting and admission practices, academic calendars, catalogs, publications, grading and advertising
H: measures of program length and the objectives of the degrees or credentials offered

Sections NOT included – thus open to the Secretary’s regulation:

C: **faculty**
D: facilities, equipment and supplies
E: fiscal and administrative capacity.....
F: student support services
I: record of student complaints....
J: record of compliance with its program responsibilities under Title IV...
Another Major Issue in Conference

- The Draft requires recognized accreditors to include (as part of the on-site evaluation) a review of the federally required information that the institution or program provides its current and prospective students. As written, this would apply to national, regional and specialized accreditors including CoA.

- This would require a review of a huge amount of information (i.e., somewhere between 300-400 new items.
- For example, campus crime statistics, refund policies, or many other institutional but not programmatic issues.
Request for assistance

- Please contact your program directors, deans, Presidents. Please ask them to encourage their institutional president to contact Congress on the accreditation issue that concerns us all - (the (a)(5) issue in the May 19 call to action from ACE.

- 2) Accreditors who have not already done so are asked to please contact Congress about the review of federally required information - the other issue mentioned in the ACE May 19 call to action.

Other Issues that May Impact CoA as an Accrediting Body

- Changes in the composition of the group that advises the Secretary about who should be an accrediting body (NACIQI)

- Changes in the CHEA recognition criteria
Other Issues in Higher Education

- Changes in student loan environment;
- National, state and local funding for higher education;
- International efforts, such as the Bologna accord, to systematize degrees and learning in other countries
- Increase in professional doctorates